

October 26, 2006 **Via Overnight Delivery** 

210 N. Park Ave.

Winter Park, FL

Mr. Doug Pratt

32789

South Carolina Public Service Commission

Synergy Business Park

101 Executive Center Dr.

P.O. Drawer 200

Saluda Building

Winter Park, FL

Columbia, SC 29210

32790-0200

RE:

The Other Phone Company, Inc. d/b/a Access One Communications

SC Service Quality Report (CLEC)

For the quarter of July 1, 2006 to September 30, 2006

Fax: 407-740-0613 tmi@tminc.com

Tel: 407-740-8575

Dear Mr. Pratt:

Enclosed please find the SC Service Quality Report (CLEC) for the quarter of July 1, 2006 to September 30, 2006, filed on behalf of The Other Phone Company, Inc. d/b/a Access One Communications. No check is enclosed as there are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

elletpl

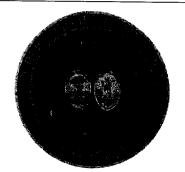
Sincerely,

Karen E. Gillespie

Sr. Compliance Reporting Specialist

cc: Margaret Ring - The Other Phone Company, Inc. d/b/a Access One Communications

file: The Other Phone Company, Inc. d/b/a Access One Communications - Reporting - South Carolina



## PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

## **CLEC QUARTERLY SERVICE QUALITY REPORT**

## SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME _ The Other Phone Company, I	nc. d/b/a Acce	ss One Comm	unications
QUARTER / YEARThird / _2006			
Reporting Month →	July	August	September
Number of South Carolina Customer Access Lines P	rovided:		
via Resale →	0	0	0
via UNE P →	303	294	284
via Other Methods →	0	0	0
Total South Carolina Line Count →	303	294	284
Trouble Reports / Access Line (%) → (Objective: < 7%)	1.33%	92%_	_N/A_
Customer Out of Service Clearing Times (%) → (Objective: > 85% w/in 24 hrs)	N/A	_N/A	N/A
New Installs Completed w/in 5 Days (%)  (Objective: > 85% w/in 5 working days)  →	N/A	N/A	N/A
Commitments Fulfilled (%)  (Objective: > 85%)	N/A	N/A	N/A
Explanation for Objectives Not Met: No newsi	nstalls co	anducted d	uring this
Does your company use its own switching facilitie to provide services within South Carol		ES □ or	NO 🗵
Person Making Report Contact Information:Fr	ancie McCom	b 215-862-1	517
Authorized Signature Francie McComb, Vice President - I	Regulatory Affair	s	
Date () 1 18/176	<i>J</i> ,		

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